

Dear Mr Freyenhagen:

We want to thank you for the fine job that you and your crew did on our kitchen remodel. We kicked around the idea for the remodel for some years, then acted when we received a circular advertising your services. It was a good move.

Emma Lou related to you what she had in mind and what she didn't want and you were able to come up with a proposal that was satisfactory in all respects. Our desire also was to dress up the entry way, replace the front door and upgrade an outdoor light. All done to our satisfaction. We were also concerned that the new kitchen be warmer in winter than was the old one. Done.

Since we were at home during most of the construction, communication was no problem. We just intruded on the crew and asked questions. The few phone calls we had to make were handled efficiently.

Having just the minimum of wood working knowledge, I was able to appreciate some of the difficulties and problems that came up and how you and the crew would solve them.

We feel that the quality of your work is excellent. The workers were all very friendly, courteous and willing to answer questions and explain things. We appreciated the attempts to keep the work area neat, clean and safe. What we didn't want to keep was hauled off with dispatch. What we wanted to keep was stored neatly and out of the way.

We appreciated the fact that the project was completed within the budget we felt we could afford, and on time.

We would have no hesitation to recommend your company to others, and will certainly call upon you should we have future projects.

Thank you again for a job well done.

Emma Lou and Nick Yenko

February 2, 1999

To Potential Clients:

We would like to recommend Freyenhagen Construction for your next project. Our project was to re-side our house, replace all of the existing windows, replace a flight of redwood stairs, and add a redwood deck off the master bedroom. Jeremy was very easy to work with...offering guidance when needed. He was also flexible when it came to making changes after the job was in progress.

The crew was competent at their craft. They were very easy to talk to and kept us informed of any unforeseen problems that arose. They were conscientious of the neighbors - keeping the noise to a minimum and a neat job site.

We felt that Jeremy bid a competitive, fair price. The job began on time, and continued with few (weather being the problem) interruptions until completion. Jeremy has followed up by checking with us to see if there are any problems or anything that may have been missed. The minor items were handled promptly.

Roy and I would work with Freyenhagen Construction again. Please feel free to give us a call or drive by.

Sincerely,
Roy and Lynne Zimmerman
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Billings, MT 59102

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