



THOMAS R. JOHNSON M.D.
October 24, 2005

Freyenhagen Construction
P.O. Box 20620
Billings, Mt 59104-0620

Dear Jeremy,

The entire process from the beginning bid to completion was a pleasing experience. As you know our mutual friend Cliff Potts recommended you to us because of your honesty, efficiency, and Christian faith. Since we have known Cliff for almost 30 years we felt confident that he was sending us the right person for our remodel.

After meeting with you for the first time when you presented your information packet we knew that you were far more organized than any other builder that we had dealt with. Then you came with the plumber, electrician, and kitchen planner. Next you presented the bid in a three ring folder laid out in detailed sections. The papers were signed and the design that our architect began was completed at your office.

It worked out well for us that you were only a week delayed. Fortunately our time frame coincided with yours and work began June 20 as promised. Your crew was here every morning at 8 and before they left at 5 all the tools were put away and the floor was clean enough that you could walk on it barefoot. The manner in which your crew worked was amazing and professional. Dave in his quiet demeanor was always pleasant and accommodating. He answered the questions that we had and occasionally referred us to you.

We would grade the quality of your work an A+. This was not your easiest remodel because of all the irregularity of the Lindall design with not many square corners. Your crew did an outstanding job in adjusting to this irregular design which I know took much longer and for which you did not charge us an additional fee. Thanks especially to Dave, Jessie and Corey whom were on the job 8 to 5. Without exception all presented themselves as professionals in every aspect. You are fortunate to have such a crew work for you. Your crew we believe is an extension of you embodying all of your principles. It was a joy and pleasure to have them work in our home. Please tell them how much we enjoyed and appreciated their skills and professionalism.

The transformation of our old kitchen and dining room is incredible. Tom comes home now and rather than going downstairs, he turns on the flat screen TV on the new remodeled wall and just sits and enjoys. We never thought at the end of the day that we would sit in the "kitchen" and watch the news but that is what we do.

Thanks to you Jeremy and your professional crew for an outstanding job. Please know that we are anxious to serve as a reference for future clients. Please give future clients our phone number and we will be happy to talk to them and give you a most positive recommendation.

Sincerely,

Tom and Judy Johnson

212 Emerald

Hills Drive

Billings, MT

59101

Phone:

406-248-8332

Fax:

406-254-2544

Email:

thasJ502

@aol.com