

When I finally convinced my husband that harvest gold colored appliances were probably not coming back into style in this millennium, we called Freyenhagen Construction to help us design our new kitchen. Although the process of remodeling is never fun, working with Jeremy and his dedicated employees made the process as smooth as possible.

Because we were remodeling an older home, we encountered some issues that we didn't plan on, but Jeremy was able to switch gears and adjust plans accordingly. A couple weeks into the project we decided to convert to a different heating and cooling system, which involved running new ductwork throughout the house. In the middle of installing the ductwork, a late fall storm hit Billings hard, and we were without power or heat for three days. Jeremy's guys rigged up a generator so they could continue working, then left it with us at night so that we could run a couple of little space heaters. ACT Heating and Cooling worked one night until after 9:00 p.m. to get our new furnace up and running. Through it all, they kept as close to the original schedule as they possibly could. His employees were friendly, respectful and professional. I felt completely comfortable with them in my home. Communication was easy and clear. We've had other remodeling projects done by other contractors in the past, and there is no comparison in the area of cleanliness. Jeremy's crew left the smallest footprint possible in our home each day, taking great care to clean up at the end of every day. Dave Ostermiller, the head carpenter on our job, did such a great job on all the details. All of the subcontractors that Jeremy used on our job were wonderful as well.

Freyenhagen Construction exceeded all of our expectations—we enthusiastically recommend them for any project.

Sincerely,

  
Frank & Shelley Haughton