

Zef & Jina Arroyo
4394 Hi-Line Drive
Billings, MT 59106

February 15, 2006

Jeremy Freyenhagen
Freyenhagen Construction
P.O. Box 20620
Billings, MT 59104

Dear Jeremy:

I just wanted to take a moment to let you know what a positive experience it was to have you handle our basement remodel. We had heard many good things about you and you didn't let us down.

We felt like we could trust you, and we never worried about how our basement would turn out. We were very satisfied with all of the workers and the level of quality. You were also very conscientious about keeping the rest of our home nice by containing the dust and foot traffic.

We really needed help with designing the room. We needed someone who could do the space planning and design issues specific to our unique needs. You provided us with some great ideas and solutions.

Communication is very important to us and we always felt like we were kept in the loop. I spoke with you almost every time you came by the house. Whenever we needed to make changes, you took everything in stride.

We felt you went above and beyond to ensure our happiness with the outcome of our basement. We truly enjoyed every process of the remodel. We feel like you are our friends, and we plan to use your services and expertise in the future.

Sincerely,

